

# Our Promise

At A Clean Stitch Sewing Center, our mission is to provide you with the best experience you can imagine. Customer service, customer satisfaction, and customer support are always our top priorities. We carry **high-quality** products at fair and competitive prices, and we consistently strive to be the price leader. With many years of combined expertise, our team is deeply passionate about the sewing industry and committed to supporting you every step of the way.

## What You Can Expect From Us

### Support

We offer on-the-spot **sit-and-sew assistance** with our **experts** to help you work through any challenge. We also provide **individual and group new-owner classes**—always free, and available **as many times as you need**.

### Trade-Up Policy

To help you find the machine that truly fits your needs, we offer a **6-month trade-up program**. When you upgrade within this window, you receive **100% of your original purchase price** toward the new model.

### Pricing

We aim to always **lead in pricing** and offer **price matching** on most products to ensure you receive the **best value**.

### Warranty

Every machine purchased includes a **comprehensive warranty** backed by our **expert technical team** and **knowledgeable sales staff**.

